



CONNECT 24 SERVICES SCHEDULE 4 (United States)

TWO-WAY VOICE SERVICES

This Service Schedule 4 (“**Schedule**”) to the Master Reseller Agreement (“**Agreement**”) between Connect 24 Wireless Communications, Inc. (“**Connect 24**”) and Reseller specified below (“**Reseller**”) is effective on the date which Connect 24 signs the Schedule. The two-way voice services provided by Connect 24 to Reseller pursuant to this Schedule shall be “**Services**” under the Agreement and shall be governed by the terms of the Agreement, which are incorporated herein by reference. In the event of any conflict between the terms of this Schedule and the Agreement, the terms of this Schedule shall control with respect to the Services covered by this Schedule. Capitalized terms used herein and not otherwise defined shall have the meanings set forth in the Agreement.

1. Two-Way Voice Services

Available as an add-on service to selected existing GSM service plans to provide an audio link between the central station and the premises following an event configured to trigger a two-way voice session. The monthly charge is in addition to the monthly fee for the selected GSM service rate plan.

NOTE: This service requires the availability of the Connect 24 Cellular Transmission Service (or successor service) in order to function. Cancellation of the Cellular Transmission Service will automatically cancel the SMS Command and Control service.

2. Supported Rate Plans

The two-way voice add-on plan can be added to the Basic, 10kB, 25kB, 45kB, 100kB and INTERACTIVE (requires acceptance of the Interactive service addendum) rate plans.

3. Service Fees.

The following monthly service fees shall apply to each account subscribing for the two-way voice add on plan in any calendar month.

RATE	Monthly Rate	Minutes Included (Per Month)	Overage
Two-way voice	\$2.50	5 (i)(ii)	\$0.30/minute (iii)

- (i) Eligible for pooling. Minutes are pooled between all accounts with 2-way voice enabled.
- (ii) First month service includes additional 10 minutes to account for initial testing.
- (iii) Incorporated for reference only. The then-current Connect 24 US Master Reseller Data Overage Calculation Policy sets forth the method of calculating overage charges for the two-way voice add on plan and is to be used as sole point of reference for overages.

4. Additional Provisions.

a. **Billing**

- Two-way voice service will be invoiced as a separate line item on the invoice.
- All account activations for a given month will be invoiced at the end of that month. Billing is automatic upon activation.
- Payments are to be submitted by check made payable to “CONNECT 24”, and sent to the address indicated in Section **Error! Reference source not found.** of the Agreement. Payments are to be submitted by check made payable to “CONNECT 24” and sent to the following address, as such address may be changed by Connect 24 upon written notice thereof to Reseller:

Connect 24 Wireless Communications, Inc.
C/O Tyco Safety Products Canada Ltd., O/A Connect 24
95 Bridgeland Avenue



North York, Ontario M6A 1Y7, Canada
Attention: Administrative Services

- All amounts are in US Dollars.

b. Cancellation of End User Accounts

- All End User accounts must be terminated in writing to CONNECT 24 or via the Connect 24 website.
- Any End User account cancelled within a month will be subject to the full monthly fee for the month of such cancellation. No refunds or pro rating of the monthly fee will be made by Connect 24 for cancelled accounts.
- If an account is cancelled, prior to the receipt of payment, all monies for services already provided (months used, in whole or in part) shall be immediately due.
- If Connect 24 Cellular Transmission Service is cancelled for an account, two-way voice services will be simultaneously cancelled.

4. Signatures

The Parties have executed this Schedule 4 by their duly authorized representatives.

CONNECT 24 WIRELESS COMMUNICATIONS, INC.

THE SCHOOL BOARD OF SARASOTA COUNTY

Signature

Signature

Name

Name

Title

Title

Date

Date